



PAN AFRICA CHRISTIAN UNIVERSITY

END OF SEMESTER EXAMINATION

DEPARTMENT: LEADERSHIP

COURSE CODE – DLM 203

COURSE TITLE

DEVELOPMENT AND LEADING TEAMS

DIPLOMA

EXAM DATE: 11TH APRIL 2018

TIME 9.00 AM

Duration - 3 hours

INSTRUCTIONS

- Read all questions carefully.
- Write your registration number in the space provided on the answer book
- ANSWER All questions in Section A and ONE questions from section B

Answer ALL questions in this section

1. a) Define the term "Team" (2 marks)
b) State **TWO** key benefits derived from working in teams (4 marks)
c) State two disadvantages of a Team approach (4 marks)
2. a) Explain **two** factors to consider when appointing team members (4 marks)
b) Explain the **three** cardinal duties of a Team Leader (6 marks)
3. a) State and explain **two** weaknesses of a Relational Team Leader (4 marks)
b) State and explain **three** characteristics of a Visionary Team Leader (6 marks)

SECTION B: Answer only ONE Question in this section

4. For a team to function effectively, it must have the qualities listed below.
Explain any **five**. (10 marks)
 - i) Competent team leadership
 - ii) Common goals and values
 - iii) The full involvement of all the team members
 - iv) An atmosphere of respect for all members and their contribution to the team
 - v) Open two-way communication
 - vi) Power to make decisions
 - vii) Mutual trust
5. a) List **five** critical Team behaviours (5 marks)
b) State **five** characteristics of high - performance teams (5 marks)
6. a) Explain with an illustration how the team concept was depicted by the early church (4 marks)
b) Describe the operation of **three** of the following team member roles (6 marks)
 - i) Resource investigator
 - ii) Coordinator
 - iii) Shaper
 - iv) Implementer
 - v) Plant
 - vi) Monitor - evaluator

