



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF LEADERSHIP, BUSINESS & TECHNOLOGY

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF COMMERCE**

JANUARY – APRIL 2019 SEMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: BUSINESS

COURSE CODE: CHR406

COURSE TITLE: CONTEMPORARY ISSUES IN HRM

EXAM DATE: MONDAY 16TH APRIL 2019

TIME: 2.30PM-5.30PM

INSTRUCTIONS

- Read all questions carefully before attempting.
- Write your **student number** on the answer booklet provided.
- Answer any **FOUR** Questions Of Your Choice.
- *Write clearly and legibly.*
- *ALL PAC University's examination rules and regulations apply*

QUESTION ONE

- a) Explain **three** skill sets you would require for effective transformation in Human resource management (6mks)
- b) Discuss **two** functions of Human resource management in the Insurance Industry (4mks)

QUESTION TWO

- a) Identify **four** emerging trends in the field of human resource management (4mks)
- b) Explain **three** challenges you are likely to face as a human resource manager in your organization (6mks)

QUESTION THREE

- a. Using relevant examples, explain TWO important issues influencing Human Resource Management today (4 marks)
- b. Discuss THREE reasons all supervisors and managers require an understanding and proficiency in HR Management concepts and techniques (6 marks)

QUESTION FOUR

- a. Outline FIVE Human Resource challenges faced by an international business (5 marks)
- b. Explain FIVE actions managers can take in dealing with the trends and challenges affecting Human Resource Management (5 marks)

QUESTION FIVE

- a. Describe TWO practical managerial actions that can foster employee engagement (4 marks).
- b. Discuss THREE competencies HR Managers need to deal with the current trends and challenges influencing Human Resource Management (6 marks)

QUESTION SIX

Explain **five** benefits of inducting employees in an organization (10 marks)