



PAN AFRICA CHRISTIAN UNIVERSITY

END OF SEMESTER EXAMINATION FOR THE DEGREE OF

MASTERS OF ARTS IN LEADERSHIP

JANUARY-APRIL 2017

CAMPUS: ROYSAMBU

DEPARTMENT: LEADERSHIP AND GOVERNANCE

COURSE CODE: MAL605

COURSE TITLE: Management Knowledge Systems

EXAM DATE: MONDAY 27th MARCH- SUNDAY 2nd APRIL 2017

INSTRUCTIONS

- Read all questions carefully before attempting.
- Answer **question ONE** and Any other **ONE** from **section B**

SECTION 1 - Compulsory

1. The use of mobile devices such as phones, tablets and laptops has in many ways exposed users to information security challenges arising from the theft, damage or unauthorized access to these devices.

Discuss at least five technological means by which information on mobile devices can be secured in the event of theft, damage or attempts for unauthorized access

(10 marks)

SECTION 2 – Choose one

2. The Ethical ‘No free lunch’ rule requires that all computer users recognize that all tangible and intangible objects are owned by someone, and that, that someone wants compensation for them unless explicitly stated otherwise. These ‘tangible and intangible; objects constitute their creators intellectual properties.

Outline the ways in which Information and Technologies facilitated theft of intellectual property.

(10 marks)

3. The development of MPESA in Kenya has led to the growth of a concept, worldwide, now known as mobile money. It has had a very great impact on how millions of Kenyans transact business across all sectors of the economy.

Evaluate the contribution of mobile money on the growth of e-commerce in Kenya

(10 marks)

4. The government of Kenya has in the recent past made significant efforts to deliver services to its citizens using Information and Communication Technologies. This approach, now gaining momentum worldwide is known as e-government.

Contrast the delivery of services before and after the implementation of e-government in Kenya.

(10
marks)