PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

END OF SEMESTER EXAMINATION FOR DIPLOMA IN COMMUNITY DEVELOPMENT AND SOCIAL WORK

JANUARY-APRIL 2026 TRIMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: DCS 104

COURSE TITLE: INTRODUCTION TO SOCIAL WORK

EXAM DATE: TUESDAY 7TH APRIL 2026

TIME: 8:30AM-10:30AM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer QUESTION ONE and any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

QUESTION 1: COMPULSORY

A) In your community, many people face challenges like poverty, lack of education, and social conflicts. As a social worker, explain how you will use the following concepts to address these difficulties. Use practical examples that depict these challenges.

i) Social casework and social welfare administration (5 Marks)
ii) Social groupwork and social justice (5Marks)
iii) Advocacy and community work (5 Marks)
iv) Social work values and crisis intervention (5Marks)
v) Social action and Social Work movements (5Marks)
vi) Social work research and social cognitive theories (5Marks)

QUESTION 2

A) Rising globalization and technological advancements have exposed the social work profession to many operational obstacles. Using examples, list five **challenges** hindering the successful implementation of social work today. (5marks)

B) Social work profession is continuously changing to address changing worldwide concerns. Explain new roles that modern social workers take on, and give examples for each. (10 Marks)

QUESTION 3

A) As a community social worker handling gender violence in an informal settlement, use examples to explain **five social work methods** that you would apply (10 marks)

B) List **five** social work theories that can be applied with the above social work methods (5 marks)

QUESTION 4

A. Social work has been in existence since time immemorial but existed informally before. Using this statement differentiate between traditional African form of social work and the modern form with examples (5marks)
B. Describe five areas in the contemporary world that you can apply the skills you have acquired in social work. Use examples (10 Marks)