



DLM 203: DEVELOPING AND LEADING TEAMS

SECTION A: ANSWER ALL QUESTIONS FROM THIS SECTION

1. a) Define the following terms as used in team leadership:
 - i. Group (2 Marks)
 - ii. Team (2 Marks)
- b) State and explain 3 differences between a team and a group (6 Marks)
2. a) Name and describe any 3 of the 5 stages of team development (6 Marks)
- b) Using examples, explain 2 characteristics of a dysfunctional team (4 Marks)

SECTION B: ANSWER ANY TWO QUESTIONS FROM THIS SECTION

3. List and discuss 5 attributes of an effective team leader (10 Marks)
4. Identify and explain 5 principles of team development (10 Marks)
5. Name and explain 5 characteristics of high performance teams (10 Marks)
6. a) List and explain 3 strategies of managing conflict in teams (6 Marks)
- b) Using examples, explain 2 ways that a leader can turn individuals to team players (4 marks)
7. a) State and explain 2 purposes of teams in the workplace (4 marks)
- b) Outline and explain 3 types of teams in the workplace (6 Marks)