



PAN AFRICA CHRISTIAN UNIVERSITY

BACHELORS OF BUSINESS LEADERSHIP

END OF SEMESTER EXAMINATION

DEPARTMENT: BUSINESS

COURSE CODE: BCM203

COURSE TITLE: BUSINESS LEADERSHIP 1

EXAM DATE:

TIME:

INSTRUCTIONS

- Read all questions carefully before attempting.
- Answer any **four questions only**
- **Question one is compulsory**

QUESTION ONE (COMPULSORY)

- a) Identify five strategies you could use to deal with resistance to change within an organization (5 marks)
- b) Citing relevant examples, examine those strategies explaining their effects in realizing the desired change (5mks)

QUESTION TWO

Describe the following leadership Theories

- a) Transformational leadership theory (3marks)
- b) Trait Theory of leadership (3marks)
- c) Situational theory of Leadership (4marks)

QUESTION THREE

- a) Differentiate a Leader from a Manager (2marks)

b) Write short notes on the following

i) Autocratic leadership style

(4marks)

ii) Four strategies to overcome leadership challenges within organizations(4marks)

QUESTION FOUR

Discuss the following change management models

i. Kurt Lewin's three-step model

(3 marks)

ii. Elisabeth Kübler-Ross model

(7marks)

QUESTION FIVE

Explain the following cultural dimensions

i. Uncertainty avoidance

(3marks)

ii. Power distance

(3 marks)

iii. Long term vs short term orientation

(4mks)

QUESTION SIX

a) Define Leadership

(1marks)

b) Identify three ways by which employees learn their organizational culture (3 marks)

c) Describe any three Key attributes of Leadership

(6 marks)