



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF LEADERSHIP, BUSINESS & TECHNOLOGY

END OF SEMESTER EXAMINATION FOR THE DEGREE OF

BACHELOR OF COMMERCE

JANUARY-APRIL 2019 SEMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: BUSINESS STUDIES

COURSE CODE: CPS301

COURSE TITLE: SUPPLY CHAIN MANAGEMENT

EXAM DATE: TUESDAY 9th APRIL 2019

DURATION: 3 HOURS

TIME: 2:00PM-5:00PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- Write your **STUDENT NUMBER** in the Answer Booklet given
- *Write clearly and legibly.*
- This examination script consists of **Six (6)** questions.
- Answer Question **ONE** and any other **FOUR** questions
- *ALL PAC University's examination rules and regulations apply*

QUESTION ONE: COMPULSORY

- a) Discuss three key characteristics that are used to describe a supply chain **(9 Marks)**
- b) Explain the following stages in a supply chain process
- i. Upstream process **(3 Marks)**
 - ii. Downstream process **(3 Marks)**
- c) Discuss the following intrinsic flows of a supply chain.
- i. Material Flow **(4 Marks)**
 - ii. Information Flow **(4 Marks)**
 - iii. Finance Flow **(4 Marks)**
 - iv. Commercial flow **(4 Marks)**
- d) Explain three fundamental reasons why the end-consumer is not part of the supply chain **(9 Marks)**

QUESTION TWO

- a) As the end consumer, explain why you are the ultimate objective of a supply chain **(3 Marks)**
- b) Describe four participants in a supply chain **(12 Marks)**

QUESTION THREE

- a) Differentiate between purchasing and procurement. **(6 Marks)**
- b) Describe the duties of the following professionals in a supply chain.
- i. Stores officer/Warehouse manager **(3 Marks)**
 - ii. Contract manager **(3 Marks)**
 - iii. Supplier Manager **(3 Marks)**

QUESTION FOUR

- a) Outline six steps in the procurement process **(6 Marks)**
- b) Describe what is involved in a three way match in procurement **(6 Marks)**
- c) Explain why a three-way match is an important step in safeguarding an organization's assets. **(3 Marks)**

QUESTION FIVE

- a) Discuss three basic decisions that need to be made regarding the creation and holding of inventory **(9 Marks)**
- b) Explain three factors you need to consider when making decisions that relate to a given location of the geographical sitting of your supply chain facilities **(6 Marks)**

QUESTION SIX

- a) Outline six basic modes of transport that a supply chain company can choose from **(6 Marks)**
- b) Discuss three basic practices involved in the Japanese close partnership with suppliers **(9 Marks)**