



PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

**END OF SEMESTER EXAMINATION FOR THE DIPLOMA OF
COMMUNITY DEVELOPMENT AND SOCIAL WORK**

MAY-AUGUST TRIMESTER 2023

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: DCS 111

**COURSE TITLE: ORGANIZATION OF SOCIAL SERVICES
DELIVERY**

EXAM DATE:

DURATION: 3 HOURS

TIME:

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

QUESTION ONE

Read the case scenario carefully and answer the questions there after:

You are working as a social worker in an NGO that provides social transfers (In cash and In kind) to HIV and AIDS infected persons in Korogocho Informal settlement. The organization is planning to develop a new program to address mental health needs of its clients. As a social worker you have been tasked with leading the program development and implementation.

- a.) Discuss four partnerships that you would pursue for a successful program. (8 marks)
- b.) Discuss four advantages of collaborating with stakeholders in the development and implementation of the program. (8 marks)
- c.) Discuss two challenges that you are most likely to face in the development and implementation of the program. (4 marks)

QUESTION TWO

- a.) Discuss five reasons why the provision of cash transfers to Orphaned and Vulnerable children by the Government of Kenya in present day is of paramount importance. (10 marks)
- b.) Describe, with relevant examples, five fundamental principles that govern the delivery of social services. (10 marks)

QUESTION THREE

- a) As a community development practitioner, discuss five challenges faced in effective delivery of social services. (10 marks)

- b) Using relevant examples, discuss five potential solutions or strategies in dealing with the challenges discussed in question 3(a) above. (10 marks)