



Examination

MBA 600: PROJECT MANAGEMENT APRIL 2024

Section A

Compulsory Question

1. Safaricom Agile Proposal and Why It Is the Future of Tech Companies

Basically, Safaricom intends to follow the plan to remain robust (it is a leading corporation from all angles) and to surpass expectations, hence it needs Agile.

By [Kenn Abuva](#) April 26, 2021

However, the move, as expected, has sparked controversy, and this letter from COTU says a lot:

It's insensitive and inhuman, for Mr. Ndegwa, to bring about drastic changes at Safaricom PLC while infringing on the rights of workers who have built Safaricom to what it is today where it enjoys more than 30 million subscribers. It is also shocking that even though Mr. Ndegwa is the first Kenyan Safaricom CEO, he remains the most dangerous CEO the company has ever had when it comes to protecting workers' rights.

COTU SC Francis Atwoli

The above article was written one year since Peter Ndegwa became the first Kenyan CEO of Safaricom on 1st April 2020. By then, the growth of the Safaricom was slowing down. At the beginning of April 2021, he set mechanisms in place to make Safaricom an Agile Organisation leading to the scathing attack from COTU Secretary General.

Discuss the Agile Management Principles which Safaricom has been implementing (10 marks).

Section B

Answer any 3 questions

2. Risk analysis is a fundamental step in project risk management process. Evaluate the main stages of project risk management process (10 marks).

3. You are hired in an organisation to give advice on project management. Discuss key areas of successful project management (10 marks).

4. Sometimes, it may become necessary to accelerate a project schedule. Discuss different ways in which crashing and fast tracking can be used to compress a project schedule taking into account limitations of each method (10 marks).

5. You have been identified to lead a team to undertake monitoring and control of an ongoing project. Discuss:

a) A clear understanding of the task (**4 marks**).

b) Anticipated process (**6 marks**).

6. Discuss different creative project solving techniques in project management (**10 marks**).