PAN AFRICA CHRISTIAN UNIVERSITY

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

END OF SEMESTER EXAMINATION FOR DIPLOMA IN COMMUNITY DEVELOPMENT AND SOCIAL WORK

JANUARY-APRIL 2026 TRIMESTER-Online

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: DCS104

COURSE TITLE: INTRODUCTION TO SOCIAL WORK

EXAM DATE: TUESDAY 7TH APRIL 2026

TIME: 8:00AM-11:00AM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer QUESTION ONE and any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

QUESTION 1

A) As a social worker, use key social work concepts below to address challenges like unemployment, substance abuse, and family breakdowns in your community? Use relevant examples.

i) Social work research and social welfare administration (5 Marks)

ii) Social groupwork and dignity of a person (5Marks)

iii) Advocacy and social work movements (5 Marks)

iv) Social work values and crisis intervention (5Marks)

v) Social action and community work (5Marks)

vi) Casework and social cognitive theories (5Marks)

QUESTION 2

A) In your community, social workers are trying to support families affected by rapid urbanization, increased use of social media, and economic changes. Despite their efforts, they encounter several difficulties that limit their effectiveness. List five of these challenges with examples (5 marks)

B) Social work profession is continuously changing to address changing worldwide concerns. Explain five new roles that modern social workers take on, and give examples (10 Marks)

QUESTION 3

A) As a social worker in a rural community, you are helping families affected by drought and food insecurity. Your goal is to support them in overcoming these challenges and improving their living conditions. Explain five social work methods you would use in this situation. Use relevant examples (10 marks)

B) List five reasons why you will incorporate social work theories in the above case (5 marks)

QUESTION 4

A) When helping to restore stability among poverty-affected families in informal settlements in your country, explain how you would apply two social work theories. Use relevant examples (10 marks)

B) Outline five ethical values and principles of social work that you must uphold to restore dysfunctions in the case at **A** (5 marks)