



SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

**END OF SEMESTER EXAMINATION FOR THE DEGREE OF
BACHELOR OF ARTS IN COMMUNITY DEVELOPMENT**

SEPTEMBER -DECEMBER 2024 TRIMESTER

CAMPUS: ROYSAMBU

DEPARTMENT: COMMUNITY DEVELOPMENT

COURSE CODE: DCS 104

COURSE TITLE: INTRODUCTION TO SOCIAL WORK

EXAM DATE:

DURATION: 3 HOURS

TIME: 5:30PM-8:30PM

INSTRUCTIONS

- Read the instructions and questions carefully before you write the answers.
- **Answer any TWO questions**
- *ALL PAC University's examination rules and regulations apply*

QUESTION 1

- a) 60% of the world's extremely poor people live in Africa. Citing relevant examples utilize any social work theory of your choice to develop five strategies to address this situation. (10 Marks)

b) Case Study

Gladys is a 32-year-old woman who has been living in a small urban apartment with her two children, Juan (10) and Carla (6). Gladys' husband, Luis, has a history of substance abuse and domestic violence. She has been experiencing emotional and physical abuse for several years, but has only recently sought help. Gladys works part-time as a cashier in a local store, but her financial situation is unstable, and she struggles to balance work, childcare, and her safety needs. Despite her fears, Gladys has decided to leave Luis and start a new life for herself and her children. She has reached out to a social worker for help in navigating this difficult transition.

Citing evidence from the case study explain any **five** skills the social worker should possess to effectively intervene in this case. (10 Marks)

QUESTION 2

- a) Giving relevant examples, explain any **five** significance of social work core values to social work practice. (10 Marks)

b) Case study

John is a 40-year-old single father who has been receiving support from a social worker, Rachel, for the past six months. John has been struggling with alcohol addiction, and his

parenting has been affected by his substance abuse. He has custody of his two children, Emma (10) and Max (7), following a divorce from his wife, who is unable to care for the children due to mental health issues.

During their sessions, John has expressed feelings of inadequacy as a parent and has shared his ongoing struggle with addiction, admitting that he often drinks excessively and has occasional blackouts. He has also confided in Rachel that he sometimes loses control and yells at the children, but he insists that he would never harm them physically. Despite this, Rachel has observed signs of neglect during her home visits, including dirty clothing, unwashed dishes, and signs that the children are often left to fend for themselves while John is intoxicated.

One day, during a session, Emma confides in Rachel that she feels scared at home because "daddy gets angry and sometimes falls asleep and forgets to feed us." Emma also says that she is often the one to cook meals for herself and Max. Rachel becomes concerned about the safety of the children and wonders if they are at risk of emotional or physical harm.

However, John has repeatedly requested that Rachel not report him to child protective services (CPS), fearing that his children would be taken away and that he would lose his custody rights. He has also threatened to stop attending

therapy if Rachel breaches his trust.

- i) Discuss the ethical dilemmas that Social Worker Rachael is experiencing in this case. (5 Marks)
- ii) Highlight any **five** strategies that Social Worker Rachael can utilize to address the ethical dilemmas she is experiencing. (5 Marks)

QUESTION 3

- a) Citing **three** relevant examples for each, differentiate between liberal welfare state and social welfare state. (10 Marks)
- b) Citing any **five** relevant examples, discuss the common challenges facing the social welfare programs in developing countries in Africa and propose solutions for each identified challenge. (10 Marks)