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DCO 303 COMMUNICATION FOR PROJECT MANAGEMENT-Online

Instructions: SECTION A is compulsory. Answer any THREE from SECTION B

SECTION A

Question One

You have been contracted by PAC University to develop a plan for setting up a community media that will serve the university and the surrounding community. Demonstrate your understanding the **FIVE** stages in the life cycle by developing a synopsis for this project.

(10 marks)

SECTION B

Question Two

- a) Describe **FIVE** roles of a Project Manager in Communications.
(5 marks)

- b) Describe **FIVE** communication techniques successful project managers have utilized in order to prevent the common communication problems experienced throughout a projects lifecycle.
(5 marks)

Question three

Whenever people are working together conflicts are bound to emerge. As a project manager examine the **FIVE** conflict resolution approaches through the use of examples where each approach can be used.

(10 marks)

Question Four

Using a hypothetical example of a project, examine any **FIVE** components of a Project Management Information System.

(10 marks)

Question Five

Risk and Crisis Communication are an integral part of communication for project management and should be inculcated as part of the overall management strategy.

- a) Describe the **SEVEN** types of crisis citing examples to each type. (7 marks)

- b) As a communication expert demonstrate how you would employ the three stage model of crisis management into crisis communication as part of your project communication strategy. (3marks)